PEW Internet Panel Survey #3

November, 2014

- Study Details -

Note: This page may be removed when the questionnaire is sent to the client. However, it must exist in the version sent to OSD.

|  |  |
| --- | --- |
| **SNO** | **19288** |
| **Survey Name** | **Internet Panel Survey # 3** |
| **Client Name** | **PEW** |
| **Great Plains Project Number** | **310.111.00042.1** |
| **Project Director Name** | **Stephanie Jwo** |
| **Team/Area Name** | **G&A** |

|  |  |
| --- | --- |
| **Samvar**  (Include name, type and response values. “None” means none. Blank means standard demos. This must match SurveyMan.) |  |
| **Specified Pre-coding Required** |  |
| **Timing Template Required** (y/n) | **Enabled by default** |
| **Multi-Media** |  |

**Important: Do not change Question numbers after Version 1; to add a new question, use alpha characters (e.g., 3a, 3b, 3c.) Changing question numbers will cause delays and potentially errors in the program.**

PEW Internet Panel Survey #3

November, 2014

- Questionnaire -

[displaya]

In this survey we’d like to explore your views about some important issues.

[programming note: show q1-q4 on the same screen]

[displayb]

First, we’d like to learn about some activities you might pursue in your daily life.

[sp]

Q1. How often do you use your cell phone?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6. Never

[If Q1=1-5]

[sp]

Q2. How often do you send and receive text messages on your cell phone?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6. Never

[sp]

Q3. How often do you use the internet either on a computer or on a mobile device like a smartphone or tablet?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6. Never

[sp]

Q4. How often do you send and receive email?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6, Never

[programming note: show q5-q7 on the same screen]

[sp]

Q5. How often do you use social media such as Facebook, Twitter, Pinterest, or LinkedIn?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6. Never

[sp]

Q6. How often do you use apps on a mobile device such as a smartphone or tablet computer?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6. Never

[if q6=1, 2, 3, 4 or 5]

[sp]

Q7. When an app on your smartphone or tablet seeks your permission to use your location, how often you allow it to use your location?

1 Frequently

2 Sometimes

3 Hardly ever

4 Never

[sp]

Q8. How often do you use search engines to look up information?

1. Several times a day

2. About once a day

3. A few times a week

4. A few times a month

5. A few times a year

6. Never

[sp]

Q9. Which of these statements more accurately describes you:

1=I am generally a private person and like to keep to myself.

2=I am generally an open person who enjoys sharing with others.

[sp]

Q10. How much, if anything, have you heard about the government collecting information about telephone calls, emails and other online communications as part of efforts to monitor terrorist activity?

1 A lot

2 A little

3 Nothing at all

4 Don’t know

[programming note: show displayc, q12 and q13 on the same page]

[Randomize q12-q13]

[displayc]

According to news reports, the American government has been monitoring communications, such as emails and phone calls, in the U.S. and many other countries.

[sp]

Q12. In your opinion, is it acceptable or unacceptable for the American government to monitor communications from individuals suspected of terrorist activities?

1 Acceptable

2 Unacceptable

[sp]

Q13. In your opinion, is it acceptable or unacceptable for the American government to monitor communications from American leaders?

1 Acceptable

2 Unacceptable

[programming note: show q14-q16 on one page]

[randomize Q14, Q15, Q16]

[sp]

Q14. In your opinion, is it acceptable or unacceptable for the American government to monitor communications from American citizens?

1 Acceptable

2 Unacceptable

[sp]

Q15. In your opinion, is it acceptable or unacceptable for the American government to monitor communications from citizens of other countries?

1 Acceptable

2 Unacceptable

[sp]

Q16. In your opinion, is it acceptable or unacceptable for the American government to monitor communications from leaders of other countries?

1 Acceptable

2 Unacceptable

[programming note: show q17-q18 on one page]

[sp]

Q17. Overall, how concerned are you about government surveillance of Americans’ data and electronic communications?

1 Very concerned

2 Somewhat concerned

3 Not very concerned

4 Not at all concerned

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT] ]

Q18. Could you please explain briefly why you have this level of concern about government surveillance of Americans’ personal data and electronic communications?

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[programming note: show q19-q20 on one page]

[if q10=1-2]

[sp]

Q19. As you have watched the developments in news stories about government monitoring programs over recent months, would you say that you have become more confident or less confident that the programs are serving the public interest?

1 More confident

2 Less confident

[sp]

Q20. Do you generally think that the courts and judges do a good job balancing the public’s right to privacy and the needs of law enforcement and intelligence agencies to collect information for investigations?

1 Yes

2 No

[programming note: show q21n-q22 on one screen]

[randomize q21n-q22N]

[sp]

Q21N (Q21). How concerned are you about government monitoring of your activity on social media websites such as Facebook or Twitter?

1 Very concerned

2 Somewhat concerned

3 Not very concerned

4 Not at all concerned

5 Not applicable

[sp]

22N (Q22). How concerned are you about government monitoring of your activity on search engines?

1 Very concerned

2 Somewhat concerned

3 Not very concerned

4 Not at all concerned

5 Not applicable

[grid, sp across]

[programming note: show 24n-27n on the same screen]

[randomize 24n-26n]

[sp]

24N (Q24). How concerned are you about government monitoring of your activity on your cell phone?

1 Very concerned

2 Somewhat concerned

3 Not very concerned

4 Not at all concerned

5 Not applicable

[sp]

26N (Q26). How concerned are you about government monitoring of your activity on your mobile apps?

1 Very concerned

2 Somewhat concerned

3 Not very concerned

4 Not at all concerned

5 Not applicable

[do not randomize]

[sp]

27N (Q27). How concerned are you about government monitoring of your email messages?

1 Very concerned

2 Somewhat concerned

3 Not very concerned

4 Not at all concerned

5 Not applicable

[If Q21n, Q22n, Q24n, Q26n, Q27n = 1 (very concerned) or 2 (somewhat concerned) for any of these questions]

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

Q22 (Q28). Would you explain a little more what concerns you? What kinds of problems you are concerned might arise because of government monitoring of your communications activity?

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[If Q10=1-2]

[Randomize response options a-g]

Q23 (Q29). Since learning about U.S. phone and internet monitoring, how much, if at all, would you say you have changed the way you use any of the following:

DOWN:

a. Social media websites such as Facebook or Twitter

b. Search engines

c. Your landline phone

d. Your cell phone

e. Text messages

f. Mobile apps

g. Your email accounts

ACROSS:

1. A great deal

2. Somewhat

3. Not much

4. Not at all

5. Not applicable

[If Q23a-g=1-3]

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

Q24 (Q30). Could you explain a bit more about the behavior you changed and why you changed the way you communicate with others since learning about government monitoring programs?

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[sp]

Q25 (Q31). If you wanted to be more private while you were using the internet or your cell phone, how easy do you think it would be for you to find tools and strategies that would help you?

1 Very easy

2 Somewhat easy

3 Somewhat difficult

4 Very difficult

[If Q10=1-2]

[Randomize response options a-E]

[grid, sp across]

Q26 (Q32). Since learning about the government’s phone and internet monitoring programs, have you done any of the following in an effort to hide or shield your information from the government?

**DOWN:**

A. Unfriended or unfollowed people on social media

B. Deleted social media accounts

C. Used social media less often

D. Changed your privacy settings on social media

E. Made more phone calls instead of communicating online

**ACROSS:**

1. I have done this

2. I have not done this, but have considered it

3. I have not done this and have not considered it

4. Not applicable

START NEW SCREEN

[If Q10=1-2]

[Randomize response options F-K]

[grid, sp across]

Q26 (Q32). Since learning about the government’s phone and internet monitoring programs, have you done any of the following in an effort to hide or shield your information from the government?

F. Avoided using certain terms in online communications

G. Avoided certain apps

H. Uninstalled certain apps

I. Used pseudonyms

J. Not used certain terms in search engine queries you thought might trigger scrutiny

K. Spoke more in person instead of communicating online or over the phone

**ACROSS:**

1. I have done this

2. I have not done this, but have considered it

3. I have not done this and have not considered it

4. Not applicable

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[if q10=1-2]

Q27 (Q33). Please explain if you have made any other changes since learning about U.S. phone and internet monitoring programs that we haven’t mentioned.

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[If Q26a-k=1-2]

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

Q28 (Q34). Could you explain a bit more about why you changed some of your behaviors and activities?

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[If Q10=1-2]

[Randomize response options a-e]

Q29 (Q35). Since learning about U.S. phone and internet monitoring, have you adopted any of the following tools or strategies to make your communications and activities more private?

**DOWN:**

a) Used a search engine that doesn’t keep track of your search history

b) Adopted email encryption, such as PGP

c) Adopted mobile encryption for calls or text messages

d) Used more complex passwords

e) Proxy servers

**ACROSS:**

1. I have adopted this

2. I have not adopted this, but have considered it

3. I have not adopted this and have not considered it

4. I don’t know what this is

5. Not applicable to me

START NEW SCREEN

[If Q10=1-2]

[Randomize response options f-j]

Q29 (Q35). Since learning about U.S. phone and internet monitoring, have you adopted any of the following tools or strategies to make your communications and activities more private?

**DOWN:**

f) Added a privacy-enhancing browser plugin like DoNotTrackMe or Privacy Badger

g) Changed your privacy settings on social media such as Facebook or Twitter

h) Used locally-networked communications such as FireChat

i) Used anonymity software such as Tor

j) Used another software or network tool to make your activities more private

**ACROSS:**

1. I have adopted this

2. I have not adopted this, but have considered it

3. I have not adopted this and have not considered it

4. I don’t know what this is

5. Not applicable to me

[If Q29a-j=1-2]

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

Q30 (Q36). Could you explain a bit more about why you felt it was important to adopt or consider one of those tools or strategies?

[LARGE TEXTBOX – UNLIMITED CHARACTER LIMIT]

[randomize a-c]

[grid, sp across]

Q37 Is it acceptable or unacceptable for the government to monitor the communications of U.S. citizens if the person…

**DOWN:**

a. visited a child pornography site

b. was reported by a bank to be making unusual withdrawals

c. made such engine queries for the keywords “explosives” and “automatic weapons”

**ACROSS:**

1 Acceptable

2 Unacceptable

start new screen

randomize D-g]

[grid, sp across]

Q37 Is it acceptable or unacceptable for the government to monitor the communications of U.S. citizens if the person…

**DOWN:**

d. visited websites of known anti-American groups

e. exchanged emails with an imam who preached against “infidels”

f. used encryption software to hide files

g. had friends and followers on social media who used hateful language about American leaders

**ACROSS:**

1 Acceptable

2 Unacceptable

[programming note: show PARTY and PARTYLN on one screen]

[randomize response options 1 and 2]

[sp]

PARTY.

In politics TODAY, do you consider yourself a Republican, Democrat, or independent?

1 Republican

2 Democrat

3 Independent

4 Something else, please specify: [textbox]\_\_\_\_\_\_\_\_\_\_\_

[if PARTY=3, 4 or refused]

[sp]

PARTYLN.

As of today do you lean more to the Republican Party or more to the Democratic Party?

1 Republican

2 Democrat

[programming note: show IDEO and TP on one screen]

[sp]

IDEO In general, would you describe your political views as...

1 Very conservative

2 Conservative

3 Moderate

4 Liberal

5 Very liberal

[sp]

TP From what you know, do you agree or disagree with the Tea Party movement, or don’t you have an opinion either way?

1 Agree

2 Disagree

3 No opinion either way

[insert standard close]